



## COMMUNITY OUTREACH SUPPORT COUNSELLOR

**Contract until March 31, 2026     35 hours per week**

The Community Outreach Support Counsellor will provide mobile support, referrals and advocacy for people in Dufferin County who are chronically homeless or at risk of being homeless and may be experiencing concerns with their mental and physical health.

### Responsibilities will include:

- Identifying and providing support to people who are homeless and/or are identified on the By-Name List
- Conducting a preliminary assessment of person's immediate needs (including mental health assessments) to provide support, appropriate interventions and safety planning
- Providing on-going support (crisis intervention, problem solving, harm reduction, relapse prevention), follow-up, case management and connecting person to appropriate community – based programs and services
- Forming strong working relationships with community social service agencies, housing support services, police and hospital to build an effective support network for people impacted by homelessness, mental health and addiction issues
- Utilizing experience and knowledge of resources, partnerships and participate in ongoing professional development and supervision regarding service delivery
- Participation at collaborative community based tables specific to housing and crisis support services
- Recording pertinent information into the client data base system (including HIFIS 4), document contacts and referrals to agency programs
- Advocating for people through outreach and collaboration with other community response systems including health, housing and justice

### Qualifications and Core Competencies:

- Completed undergraduate level training in relevant social service discipline. Completed Community College level training with experience in a closely related field will be considered.
- Eligible for registration with a Counselling/Social Work focused College or Regulatory body
- 3-5 years of experience providing crisis support preferably in a community setting with an understanding of how abuse, violence and trauma impacts mental health/coping and subsequently ability to maintain housing
- Demonstrated experience with assessment and crisis intervention techniques
- Ability to incorporate into crisis support an anti-oppression and a trauma focused lens/approach
- Experience working with integrated collaborative teams/programs including community partners, health and police services
- Strong written and oral communication, case management and report writing skills
- Ability to work well under pressure and in a fluid environment
- Ability to identify risks related to client services and taking appropriate action in consultation with manager
- Ability to maintain appropriate professional boundaries

### Hours of Work:

- 35 hours per week in person. Including afternoon and evening hours to be established.

### Salary Range:

- \$24.01-\$35.30 per hour + allowance in lieu of benefits

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20 Bredin Parkway, Orangeville, Ontario L9W 4Z9 tel 519-942-4122 fax 519-942-8243  
www.familytransitionplace.ca Charity BN: 107376378RR0001





The successful candidate will join a compassionate, caring and forward-thinking family of professionals. For contract staff, we provide vacation purchase and wellness spend options. As well, we provide flexible work arrangements.

Our steadfast feminist and family-first approach guides the work we do. We are committed to ensuring that FTP continues to boast strong staff retention and satisfaction through consistent collaboration, communication, skills and culture development opportunities throughout our organization.

Our commitment to our internal agency values of compassion, respect, inclusion, continuous learning and integrity is unwavering, and we are striving to create a culture rooted in inclusiveness. We are committed to unlearning biases and working towards undoing systemic racism and oppression towards, Black, Indigenous, People of Colour, 2SLGBTQ+ and all marginalized identities.

We are focused on innovation and enhancement of our services for our clients; we are equally focused on creating a workplace that 'works' our staff. We are deeply proud of the culture we have developed, and the staff who continue to help us shape it. We'd love to have you join us!

Family Transition Place is dedicated to achieving a workplace that reflects the diversity of the community it serves and welcomes applications from all qualified candidates. We thank all applicants, however, only candidates selected for an interview will be contacted.

**Forward your letter of Application and Resume  
by noon Wednesday, September 18, 2024 to: [jobapplication@familytransitionplace.ca](mailto:jobapplication@familytransitionplace.ca)**

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