



CRISIS / INTAKE COUNSELLOR

**Contract Position December 2022 - January 2024
35 hours per week**

Under the direction of Family Transition Place's Counselling Supervisor and Director of Counselling, Education and Community Mental Health Initiatives, the Crisis / Intake Counsellor will provide crisis response and support to woman abuse and sexual abuse survivors.

Responsibilities will include:

- Crisis response and short term counselling
- Conduct a preliminary assessment of the client's needs and triage clients waiting for service while providing crisis support and safety planning as needed
- Case load and wait list management
- Provide mobile support in the community as required
- Respond to requests for information and services related to women and/or sexual abuse and the impact on children and family; connect with internal services or provide external referrals as required
- Record intake information into the Client Data base system, document crisis calls and enter clients into agency programs at intake
- Advocacy for clients through outreach and collaboration with other community response systems including family court, criminal justice and health

Qualifications and Core Competencies:

- Completed undergraduate level training in relevant social service discipline is preferred. Completed Community College level training with experience in a closely related field will be considered.
- Eligible for registration with a Counselling/Social Work focused College or Regulatory body
- More than 2 years' experience providing violence against women or trauma focused crisis support, brief counselling and group work
- Familiarity with the links between violence, trauma, addictions and mental health issues
- Ability to incorporate into counselling an anti-oppression and women-centred framework using a trauma focused lens/approach
- Knowledge of issues of violence against women and children, including the intersection with mental health and addictions
- Ability to implement crisis intervention skills and strategies
- Strong written and oral communication, case management and report writing skills
- Ability to work well under pressure and within the context of a team structure and atmosphere
- Ability to identify risks related to client services and taking appropriate action in consultation with Supervisor
- A current understanding of feminist philosophy
- Ability to maintain appropriate professional boundaries

Hours of Work:

- Monday thru Friday 8:30 a.m.–4:30 p.m. with flexibility to stay later if a client's needs require it.

Compensation: \$22.85 - \$33.60 per hour

**Forward your letter of Application and Resume
by noon Tuesday, November 22, 2022 to:
jobapplication@familytransitionplace.ca**

Safety. Support. Hope. Building healthier communities – one relationship at a time.

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