



CRISIS / INTAKE COUNSELLOR

**Full Time
35 hours per week**

Under the direction of the Counselling Supervisor and Manager of Counselling and Youth Education Services, the Crisis / Intake Counsellor will provide crisis response and support to woman abuse and sexual abuse survivors.

Responsibilities will include:

- Crisis response and short term counselling
- Conduct a preliminary assessment of the client's needs and triage clients waiting for service while providing crisis support and safety planning as needed
- Case load and wait list management
- Provide mobile support in the community as required
- Respond to requests for information and services related to women and/or sexual abuse and the impact on children and family; connect with internal services or provide external referrals as required
- Record intake information into the Client Data base system, document crisis calls and enter clients into agency programs at intake
- Advocacy for clients through outreach and collaboration with other community response systems including family court, criminal justice and health

Qualifications and Core Competencies:

- Completed undergraduate level training in relevant social service discipline is preferred. Completed Community College level training with experience in a closely related field will be considered.
- Eligible for registration with a Counselling/Social Work focused College or Regulatory body
- More than 2 years' experience providing violence against women or trauma focused crisis support, brief counselling and group work
- Familiarity with the links between violence, trauma, addictions and mental health issues
- Ability to incorporate into counselling an anti-oppression and women-centred framework using a trauma focused lens/approach
- Ability to identify risks related to client services and taking appropriate action in consultation with manager
- Ability to implement crisis intervention skills and strategies
- Strong written and oral communication, case management and report writing skills
- Ability to work well under pressure and within the context of a team structure and atmosphere
- A current understanding of feminist philosophy
- Ability to maintain appropriate professional boundaries

Hours of Work:

- Monday through Friday, 8:30 a.m.–4:30 p.m. with flexibility to stay later if a client's needs require it.

The successful candidate will join a compassionate, caring and forward-thinking team of professionals. We provide an attractive benefits package that includes vacation, sick and personal time, and flexible work arrangements.

Safety. Support. Hope. Building healthier communities – one relationship at a time.

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20 Bredin Parkway, Orangeville, Ontario L9W 4Z9 tel 519-942-4122 fax 519-942-8243
www.familytransitionplace.ca Charity BN: 107376378RR0001





Our steadfast feminist and family-first approach guides the work we do. We are committed to ensuring that Family Transition Place (FTP) continues to boast strong staff retention and satisfaction through consistent collaboration, communication, skills and culture development opportunities throughout our organization.

Our commitment to our internal agency values of compassion, respect, inclusion, continuous learning and integrity is unwavering, and we are striving to create a culture rooted in inclusiveness. We are committed to unlearning biases and working towards undoing systemic racism and oppression towards, Black, Indigenous, People of Colour, 2SLGBTQ+ and all marginalized identities.

We are focused on innovation and enhancement of our services for our clients; we are equally focused on creating a workplace that 'works' for our staff. We are deeply proud of the culture we have developed, and the staff who continue to help us shape it. We'd love to have you join us!

FTP is dedicated to achieving a workplace that reflects the diversity of the community it serves and welcomes applications from all qualified candidates. We thank all applicants, however, only candidates selected for an interview will be contacted.

**Forward your letter of application and resume by 12:00 p.m.
on Monday, December 20, 2021 to:
jobapplication@familytransitionplace.ca
Fax: 519-942-8243**

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