



SUPPORT WITHIN HOUSING COUNSELLOR

Under the direction of the Manager of Shelter and Outreach Services, the *Support Within Housing Counsellor* will be responsible for managing all aspects of Family Transition Place's (FTP's) Support Within Housing program.

The successful candidate will bring minimum of 3–5 years related skills and experience to this counselling and advocacy position. Key responsibilities will include (within the context of current COVID-19 restrictions); working with people with significant mental health issues; managing the screening, intake and discharge process; meeting clients in their home and in the community; group facilitation; coordinating a drop-in program; case management and advocacy to address housing issues and barriers related to mental illness and homelessness.

Qualifications:

- Post-secondary degree in a related field or a combination of related diploma and 3–5 years direct experience in a similar role in the Social Services Sector.
- Extensive knowledge of woman abuse, mental health, addiction and housing issues.
- Significant experience working with women with moderate to severe mental health issues.
- Crisis management, problem solving and conflict resolution skills.
- Individual and group counselling skills
- Experience working collaboratively with other community agencies
- Ability to multi-task, meet deadlines and work flexibly within a multidisciplinary team
- Good written and oral communication skills
- Proof of full COVID-19 vaccination
- Vulnerable Sector / Criminal Records Check
- A valid driver's license, reliable vehicle and insurance

Hours of Work: 35 Hours per week, Monday thru Friday, 8:30 a.m.–4:30 p.m. (could include evenings)

The successful candidate will join a compassionate, caring and forward-thinking team of professionals. We provide an attractive benefits package that includes vacation, sick and personal time, and flexible work arrangements.

Our steadfast feminist and family-first approach guides the work we do. We are committed to ensuring that FTP continues to boast strong staff retention and satisfaction through consistent collaboration, communication, skills and culture development opportunities throughout our organization.

Our commitment to our internal agency values of compassion, respect, inclusion, continuous learning and integrity is unwavering, and we are striving to create a culture rooted in inclusiveness. We are committed to unlearning biases and working towards undoing systemic racism and oppression towards Black, Indigenous, People of Colour, 2SLGBTQ+ and all marginalized identities.

We are focused on innovation and enhancement of our services for our clients; we are equally focused on creating a workplace that 'works' for our staff. We are deeply proud of the culture we have developed, and the staff who continue to help us shape it. We'd love to have you join us!

FTP is dedicated to achieving a workplace that reflects the diversity of the community it serves and welcomes applications from all qualified candidates. We thank all applicants, however, only candidates selected for an interview will be contacted.

Please forward your resume by 9:00 a.m., Wednesday, November 10, 2021:

Email: jobapplication@familytransitionplace.ca **Fax:** 519-942-8243

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