



MOBILE CRISIS COUNSELLOR

Full-Time 1-year Contract 35-hours per week

Under the direction of the Manager of Counselling and Youth Education Services, the Family Transition Place (FTP) Mobile Crisis Counsellor will provide mobile crisis response and support to woman abuse and sexual abuse survivors.

Responsibilities will include:

- Crisis response and intervention via in-person, phone and other technology as appropriate
- Conduct a preliminary assessment of the client's immediate needs and deliver crisis support and safety planning as needed
- Provide support and follow-up post crisis with ongoing telephone support or by connecting client to appropriate programs (internally and externally)
- Provide collaborated crisis response with community partner agencies
- Form strong working relationships with community social service agencies, hospital and police services to build an effective delivery of crisis service to individuals impacted by abuse, domestic violence and sexual assault
- Utilize their experience and knowledge of local resources, partnerships and participate in ongoing professional development and supervision around crisis service delivery
- Record intake information into the client data base system, document crisis contacts and refer clients to agency programs
- Advocacy for clients through outreach and collaboration with other community response systems including health, criminal justice and family court

Qualifications and Core Competencies:

- Completed undergraduate level training in relevant social service discipline. Completed Community College level training with experience in a closely related field will be considered.
- Eligible for registration with a Counselling/Social Work focused College or Regulatory body
- 3-5 years of experience providing crisis support preferably in a community setting with an understanding of how abuse/violence against women/trauma impacts mental health and coping
- Demonstrated experience with assessment and crisis intervention techniques
- Ability to incorporate into crisis support an anti-oppression and women-centred framework using a trauma focused lens/approach
- Experience working with integrated collaborative teams/programs including community partners, health and police services
- Strong written and oral communication, case management and report writing skills
- Ability to work well under pressure and in a fluid environment
- Ability to identify risks related to client services and taking appropriate action in consultation with manager
- Ability to maintain appropriate professional boundaries

Hours of Work:

- Monday to Friday, 12:00–8:00 p.m.

FTP is dedicated to achieving a workplace that reflects the diversity of the community it serves and welcomes applications from all qualified candidates.

Forward your letter of Application and Resume by 4:00 p.m., Friday, April 30, 2021 to:
jobapplication@familytransitionplace.ca

follow us on:



Safety. Support. Hope. Building healthier communities – one relationship at a time.

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